

MABE CANADA INC. Service Hotline: 1-888-532-5777

Safety Notice –Recall of Certain GE brand Built-in wall ovens to Inspect and Repair Wall Ovens Due to Fire and Burn Hazards

November 2008

Dear Consumer:

As you may have heard, the U.S. Consumer Product Safety Commission and the General Electric Company (GE) have announced a voluntary recall of certain GE built-in wall ovens. **A limited quantity of these wall ovens were sold in Canada.** Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: GE®, GE Profile™, Monogram® and Kenmore® Wall Ovens (US only)

Units: About 1,500 in Canada

Manufacturer: GE Consumer & Industrial, of Louisville, Kentucky, USA.

Hazard: The extreme heat used in the self-clean cycle can escape, if the wall oven door is removed and incorrectly re-attached by the installer or the consumer. This can pose a fire and burn hazard to consumers.

Incidents/Injuries: GE USA is aware of 28 incidents of minor property damage in which adjacent kitchen cabinets have been damaged. Mabe Canada is not aware of any incident of property damage. No injuries have been reported in Canada nor US.

Description: This recall involves GE wall ovens sold under the following brand names: GE®, GE Profile™, Monogram® and Kenmore® (USA). The wall ovens were sold in white, black, bisque and stainless steel. The following model and serial numbers can be found inside the oven on the left interior wall. For microwave combination ovens, the serial number can be found on the left interior wall of the microwave.

Sold in Canada:

Brand	Model:	Serial Number Begins With:
GE Profile	JCT915	TD, VD, ZD AF, DF, FF, GF, HF, LF, MF, RF, SF, TF, VF, ZF
Monogram	ZET938, ZET958	

Sold in USA:

Brand	Model:	Serial Number Begins With:
GE/Profile	JCT915, JT912, JT915, JT952, JT955, JT965, JT980*, JTP20, JTP25, JTP28, JTP48, JTP50, JTP86	TD, VD, ZD AF, DF, FF, GF, HF, LF, MF, RF, SF, TF, VF, ZF

Monogram	ZET3058, ZET938, ZET958	
Kenmore (All model numbers start with 911.)	4771, 4775, 4781, 4904, 4905, 4923*	2T, 2V, 2Z 3A, 3D, 3F, 3G, 3H, 3L, 3M, 3R, 3S, 3T, 3V, 3Z

* Lower oven only

Sold at: Home builders and appliance stores nationwide from October 2002 through December 2003.

Manufactured in: United States

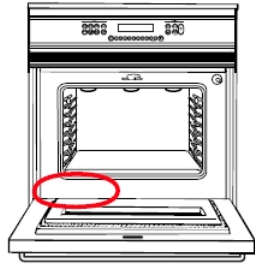
Remedy: Consumers should immediately inspect the oven to make sure they do not have an incorrectly re-attached wall oven door, which will not open into the flat position. If the wall oven door is incorrectly re-attached, consumers should not use the self-clean cycle and call mabe for a free repair. Consumers can continue to use normal baking or broiling function in the oven until the oven is repaired.

Customer Contact: For additional information, contact mabe Customer service at (888) 532-5777 or visit the company's Web site at www.GEAppliances.ca.



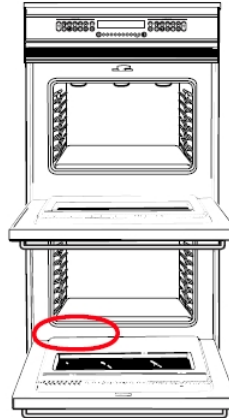
The model/serial number location depends on model design.

On the front frame at the lower left edge of the oven cavity



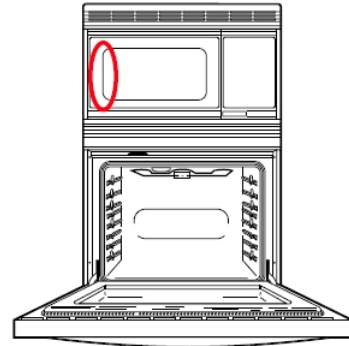
Single Oven

On the front frame at the lower left edge of the lower oven cavity



Double Oven

Inside the microwave cavity on the left side wall



Microwave Oven Combination



imagination at work